



# Certificate



**Certificate number: 2013-005**

Certified by EY CertifyPoint since: May 31, 2013

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Information Technology Service Management System as defined and implemented by

**Atos SE\***

located in River Ovest 80, Quai Voltaire, 95877 Bezons, Paris, France is compliant with the requirements as stated in the standard:

**ISO/IEC 20000-1:2011**

Issue date of certificate: December 11, 2017

Re-issue date of certificate: December 14, 2018

Expiration date of certificate: December 11, 2020

Last certification cycle expiration date: September 11, 2017

EY CertifyPoint will, according to the certification agreement dated May 20, 2018, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section on the back of this certificate.*

J. Sehgal | Director, EY CertifyPoint

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# Atos SE

## Scope for certificate 2013-005

The scope of this ISO/IEC 20000-1:2011 certification is limited to:

IT Service Management processes that support the provisioning of:

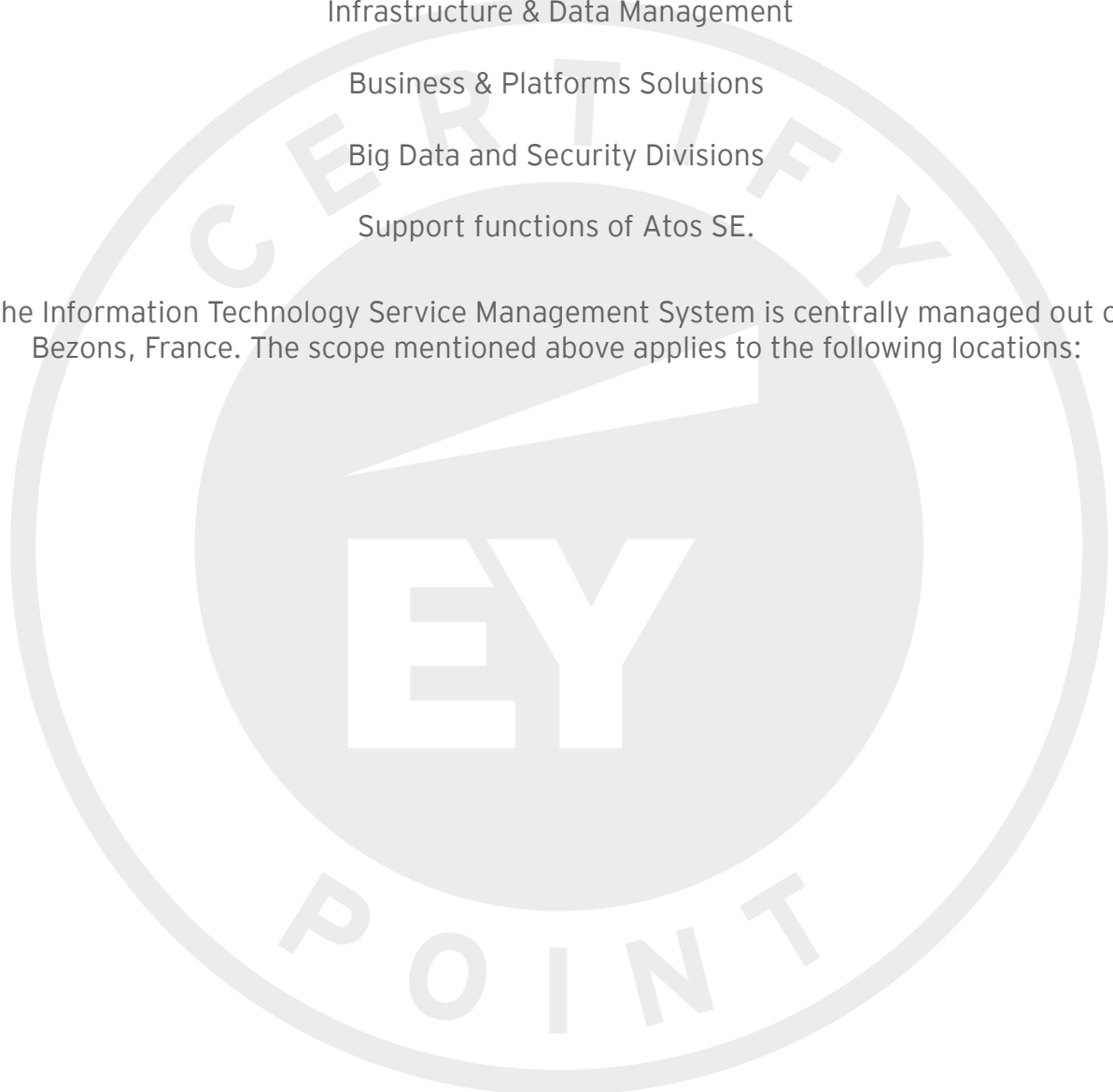
Infrastructure & Data Management

Business & Platforms Solutions

Big Data and Security Divisions

Support functions of Atos SE.

The Information Technology Service Management System is centrally managed out of Bezons, France. The scope mentioned above applies to the following locations:



This scope (edition: December 14, 2018) is only valid in connection with certificate 2013-005.

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## Scope for certificate 2013-005

	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>APAC</b>				
<b>China</b>				
<b>Atos Information Technology (China) Co. Ltd</b>				
Building: Siemens Compound, Building B NO.7 Street: Zhonghuan Nanlu Location: Wangjing, Beijing Postal Code: WA 100102		X		X
<b>Hong Kong</b>				
<b>Atos Information Technology HK Limited</b>				
Building: 17th Floor, Citic Telecom Tower, 93 Street: Kwai Fuk Road Location: Kwai Chung, Hong Kong Postal Code:	X			
Building: 1st & 6th Floor, Jumbo-iAdvantage, 145-159 Street: Yeung Uk Road Location: Tsuen Wan, Hong Kong Postal Code:	X			
Building: 30th, 28th & 11th Floor, Mega-iAdvantage, 399 Street: Chai Wan Road Location: Chai Wan, Hong Kong Postal Code:	X			
Building: 8th Floor, Octa Tower, 8 Street: Lam Chak Street Location: Kowloon Bay, Hong Kong Postal Code:	X			
<b>India</b>				
<b>Atos India Pvt. Ltd.</b>				
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048	X	X		
Building: Embassy Tech Zone 1.6, Dynasty Developers Pvt. Ltd Street: Location: Rajiv Gandhi InfoTech Park, MIDC-Phase II Hinjewadi, Pune Postal Code: 411057	X	X		
Building: Spaze Platinum Tower, 8 & 9th floor, Sector - 47 Street: Sohna Road Location: Gurgaon, Haryana Postal Code: 122002	X	X		
Building: Unit No. 1001, 10th floor, Tower B 247 Park Street: Lal Bahadur Shastri Marg Location: Vikhroli (West), Mumbai Postal Code: 400083		X		
<b>Malaysia</b>				
<b>Atos Services (M) Sdn. Bhd.</b>				

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: G01, Ground Floor, 2310 Century Square Street: Jalan Usahawan Location: Cyberjaya, Selangor Darul Ehsan Postal Code: 63000	X	X		
<b>Philippines</b>				
<b>Atos Information Technology Inc.</b>				
Building: 5 F 1880 Bldg., Eastwood City Cyberpark Street: Eastwood Ave. Location: Libis, Quezon City Postal Code: 1110	X			
<b>Singapore</b>				
<b>Atos Information Technology (Singapore) Pte Ltd</b>				
Building: Block 988, #08-01 Street: Toa Payoh North Location: Singapore Postal Code: 319002	X			X
Building: Kim Chuan Telecommunications Complex 2, 38A, #04-02 Street: Kim Chuan Road Location: Singapore Postal Code: 537066	X			
<b>Thailand</b>				
<b>Atos IT Solutions and Services Ltd.</b>				
Building: Charn Issara Tower II, 36th Floor Street: 2922/339 New Petchburi Road Location: Bangkapi, Huaykwang, Bangkok Postal Code: 10310	X	X		
<b>BTN</b>				
<b>Belgium</b>				
<b>Atos Belgium N.V. / S.A.</b>				
Building: 132 Street: Demeurslaan Location: Huizingen Postal Code: 1654	X			
Building: 5 Street: Da Vincilaan Location: Zaventem Postal Code: 1935	X			
<b>Finland</b>				
<b>Atos IT Solutions and Services Oy</b>				
Building: 6 Street: Kalkkipellontie Location: Espoo Postal Code: 02650	X			X
<b>Netherlands</b>				
<b>Atos Nederland BV</b>				

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: 11 Street: De Maas Location: Best Postal Code: 5684 PL	X			
Building: 25G Street: Dillenburgstraat Location: Eindhoven Postal Code: 5652 AM	X			
Building: 30 Street: Burgemeester Rijnderslaan Location: Amstelveen Postal Code: 1185 MC	X			
Building: 3000 Street: Flight Forum Location: Eindhoven Postal Code: 5657 EW	X			
Building: 4 Street: Bloemmolen Location: Boxtel Postal Code: 5281 PH	X			
Building: 5 Street: Eemsgolaan Location: Groningen Postal Code: 9727 DW	X			
Building: 52 Street: Naritaweg Location: Amsterdam Postal Code: 1043 BZ	X			
<b>Poland</b>				
<b>Atos Polska S.A.</b>				
Building: 11 Street: Żupnicza Location: Warszawa Postal Code: 03-821	X			
Building: 16 Street: Królewska Location: Warszawa Postal Code: 00-103	X			
<b>Russia</b>				
<b>Atos IT Solutions and Services LLC</b>				
Building: 18, Bld. 5 Street: Prospekt Andropova Location: Moscow Postal Code: 115432	X	X		X
Building: 65 Street: Prospekt Truda Location: Voronezh Postal Code: 394026	X	X		X

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>CEE</b>				
<b>Austria</b>				
<b>addIT Dienstleistungen GmbH &amp; Co KG</b>				
Building: B09 Street: Lakeside Location: Klagenfurt am Wörthersee Postal Code: 9020	X	X		X
<b>Atos IT Solutions and Services GmbH</b>				
Building: 1 Street: Werner von Siemens Strasse Location: Neutal Postal Code: 7343	X			X
Building: 92 Street: Siemensstraße Location: Wien Postal Code: 1210	X	X		X
<b>TSG Terminal Service GmbH</b>				
Building: 1 Street: Modecenterstraße Location: Wien Postal Code: 1030	X			
<b>unit-IT Dienstleistungs GmbH &amp; Co KG</b>				
Building: 15 Street: Kornstraße Location: Leonding Postal Code: 4060	X			X
Building: 61 Street: Lamprechtshausenerstraße Location: Ranshofen Postal Code: 5282	X			
<b>Croatia</b>				
<b>Atos IT Solutions and Services d.o.o.</b>				
Building: 69 Street: Heinzlova Location: Zagreb Postal Code: 10 000	X			
<b>Czech Republic</b>				
<b>Atos IT Solutions and Services, s.r.o.</b>				
Building: 1699/5 Street: Doudlebská Location: Praha 4 Postal Code: 140 00	X	X		X
<b>Italy</b>				
<b>Atos Italia S.p.A.</b>				
Building: 21 - Palazzo Blue Building Street: Via Caldera Location: Milano Postal Code: 20153	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: 34 Street: Via Grezar Location: Roma Postal Code: 00142	X			
<b>Romania</b>				
<b>Atos IT Solutions and Services S.R.L.</b>				
Building: 169A, Building A, 2nd Floor Street: Calea Floreasca Location: Bucharest Postal Code: 014459				X
<b>Serbia</b>				
<b>Atos IT Solutions and Services d.o.o. Beograd</b>				
Building: 31 Street: Danila Lekica Spanca Location: Beograd Postal Code: 11070	X	X		X
<b>Slovakia</b>				
<b>Atos IT Solutions and Services, s.r.o.</b>				
Building: 19 Street: Pribinova Location: Bratislava Postal Code: 811 09	X	X		X
<b>Switzerland</b>				
<b>Atos AG</b>				
Building: 28 Street: Freilagerstrasse Location: Zürich Postal Code: 8047	X	X	X	
<b>France</b>				
<b>France</b>				
<b>Atos Infogérance</b>				
Building: 80 Street: Quai Voltaire Location: Bezons Cedex Postal Code: 95877	X			
<b>Bull SAS</b>				
Building: 80 Street: Quai Voltaire Location: Bezons Cedex Postal Code: 95877	X			
<b>GDC</b>				
<b>Bulgaria</b>				
<b>Atos IT Solutions and Services EOOD</b>				
Building: 1B, floor 5 Street: Mladost 4, Business Park Sofia Location: Sofia Postal Code: 1766	X			X

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>India</b>				
<b>Atos Global IT Solutions and Services Private Limited</b>				
Building: 1st, 9th and 10th Floor, Phase-1 Pinnacle, Ascendas IT Park Street: CSIR Road Location: Taramani, Chennai Postal Code: 600113		X		
Building: 4th and 5th floors, B wing, Block 1.2 Mississippi, Embassy Tech Zone Street: Location: Pune Postal Code: 411057	X			
Building: 7th , 8th & 9th floor, Building No. 3, Gigaplex Estate Private limited Plot No. IT 5 Street: Airoli Knowledge park, TTC Industrial Area Location: Thane, Maharashtra Postal Code: 400708	X	X		
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048	X	X		
Building: Chennai 1, BPO Park, Module1, Tower 1, 1st floor & 5th Floor, No. 12 Street: 200 feet Road Location: Pallavaram to Thoraipakkam, Chennai Postal Code: 600096		X		
Building: Embassy Tech Zone 1.5, Rhine A wing, Dynasty Developers Pvt. Ltd Street: Location: Rajiv Gandhi InfoTech Park, MIDC-Phase II Hinjewadi, Pune Postal Code: 411057		X		
Building: Embassy Tech Zone 1.6, Dynasty Developers Pvt. Ltd Street: Location: Rajiv Gandhi InfoTech Park, MIDC-Phase II Hinjewadi, Pune Postal Code: 411057	X	X		
Building: Millenium city, IT Park Tower-II, 12th - 13th Floor & 15th floor, Plot No DN - 62 Street: Location: Saltlake City, Sector V, Kolkata Postal Code: 700091	X	X		
Building: Sears Tower Street: Gotri Sevasi Main Road Location: Sevasi, Vadodara, Gujarat Postal Code: 391101	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: Spaze Platinum Tower, 8 & 9th floor, Sector - 47/ Street: Sohna Road/ Location: Gurgaon, Haryana Postal Code: 122002		X		
<b>Atos IT Services Private Limited</b>				
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048	X			
Building: Chennai 1, BPO Park, Module 1, Tower 1, 1st floor & 5th Floor, No. 12 Street: 200 feet Road Location: Pallavaram to Thoraiakkam, Chennai Postal Code: 600096	X			
<b>Poland</b>				
<b>Atos Global Delivery Center Polska Sp. z o.o. Sp. k.</b>				
Building: 1 Street: Kraszewskiego Location: Bydgoszcz Postal Code: 85-240	X		X	X
Building: 16 Street: Królewska Location: Warszawa Postal Code: 00-103	X	X		X
Building: 4, 10 Street: Wołowska Location: Wrocław Postal Code: 51-116		X		
<b>Romania</b>				
<b>Atos IT Solutions and Services S.R.L.</b>				
Building: 1, Brasov Business Park Street: Str. Ionescu Crum Location: Brasov Postal Code: 500446	X			X
Building: 116A Street: Str. Mures Location: Timisoara Postal Code: 300763	X			X
Building: 169A, Building A, 2nd Floor Street: Calea Floreasca Location: Bucharest Postal Code: 014459	X			X
<b>Spain</b>				
<b>Atos Global Delivery Center S.L.</b>				
Building: 24B, Planta 1 Street: Calle Subida al Mayorazgo Location: Santa Cruz de Tenerife Postal Code: 38110	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>Germany</b>				
<b>Germany</b>				
<b>Atos Information Technology GmbH</b>				
House No.: 1 Street: Am Seestern Location: Düsseldorf Postal Code: 40547	X			
House No.: 1 Street: Werner-von-Siemens-Platz Location: Laatzten Postal Code: 30880	X			
House No.: 10 Street: Franz-Geuer-Str. Location: Köln Postal Code: 50823	X	X		
House No.: 11 Street: Hamburger Straße Location: Hamburg Postal Code: 22083	X			
House No.: 121 Street: Würzburger Str. Location: Fürth Postal Code: 90766	X			
House No.: 14 Street: The Sqaire Am Flughafen Location: Frankfurt am Main Postal Code: 60549	X	X		
House No.: 16 Street: Am Studio Location: Berlin Postal Code: 12489	X	X		
House No.: 3 Street: Luxemburger Str. Location: Essen Postal Code: 45131	X	X		
House No.: 6 Street: Otto-Hahn-Ring Location: München Postal Code: 81739	X	X		
House No.: 9 Street: Ahornallee Location: Paderborn Postal Code: 33106	X	X		
<b>Atos Systems Business Services GmbH</b>				
House No.: 1 Street: Am Seestern Location: Düsseldorf Postal Code: 40547	X	X		

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>Iberia</b>				
<b>Spain</b>				
<b>Atos Consulting Canarias S.A.</b>				
Building: 24B, Planta 1 Street: Calle Subida al Mayorazgo Location: Santa Cruz de Tenerife Postal Code: 38110	X			X
<b>Atos IT Solutions and Services Iberia S.L.</b>				
Building: 16 Street: Calle de Albasanz Location: Madrid Postal Code: 28037	X			X
Building: 2 Street: Paseo Doce Estrellas Location: Madrid Postal Code: 28042	X			X
Building: 25 Street: Calle de Albarracín Location: Madrid Postal Code: 28037	X			X
Building: 291- 307 Street: Pere IV Location: Barcelona Postal Code: 08020	X			X
Building: 5 Street: Av. Ronda de Europa Location: Tres Cantos, Madrid Postal Code: 28760	X			X
Building: 5 Street: Carrer Luis Muntadas Location: Cornellà de Llobregat, Barcelona Postal Code: 08940	X			
<b>Atos Spain S.A.</b>				
Building: 16 Street: Calle de Albasanz Location: Madrid Postal Code: 28037	X			X
Building: 2 Street: Paseo Doce Estrellas Location: Madrid Postal Code: 28042	X			X
Building: 25 Street: Calle de Albarracín Location: Madrid Postal Code: 28037	X			X

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: 291- 307 Street: Pere IV Location: Barcelona Postal Code: 08020	X			X
Building: 5 Street: Av. Ronda de Europa Location: Tres Cantos, Madrid Postal Code: 28760	X			X
Building: 5 Street: Carrer Luis Muntadas Location: Cornellà de Llobregat, Barcelona Postal Code: 08940	X			
<b>MEA</b>				
<b>Turkey</b>				
<b>ATOS Bilişim Danışmanlık ve Müşteri Hizmetleri San. ve Tic. A.Ş.</b>				
Building: 111 Street: Yakacik caddesi Location: Esentepe mahalles, Kartal, Istanbul Postal Code: 34870	X	X		X
<b>United Arab Emirates</b>				
<b>Atos Origin FZ LLC</b>				
Building: The One Tower, 31st Floor Street: Sheikh Zayed Road Location: Barsha Heights (Tecom), Dubai Postal Code: 500437	X			
<b>NAO</b>				
<b>Canada</b>				
<b>Atos Inc.</b>				
Building: 6375 Street: Shawson Drive Location: Mississauga, Ontario Postal Code: L5T 1S7	X			
<b>Mexico</b>				
<b>Atos Global Delivery Center Mexico S. de R.L. de C.V.</b>				
Building: 40, Floor 3 Street: Sevilla Location: Col. Juárez, Del. Cuauhtémoc, Ciudad de México, D.F. Postal Code: 06600	X			
Building: Miguel Alemán 1000, B2 (Apodaca) Street: Parque Industrial Monterrey Location: Apodaca, N.L. Postal Code: 66600	X			
Building: Privada 770 Street: del Encino Location: San Nicolás de los Garza, N.L. Postal Code: 66410	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>USA</b>				
<b>Atos IT Solutions and Services</b>				
Building: 10309 Street: Wilson Blvd Location: Blythewood Postal Code: 29016	X			
Building: 1400 Street: Crossbeam Drive Location: Charlotte Postal Code: 28217	X			
Building: 2828, B1, B2, B3 & B6 Street: North Haskell Ave. Location: Dallas Postal Code: 75204	X			
Building: 3935 Street: NorthWest Aloclek Place Location: Hillsboro Postal Code: 97124	X			
Building: 4851 Street: Regent Boulevard Location: Irving Postal Code: 75063	X			
Building: 4920 Street: Campbell Run Road Location: Pittsburgh Postal Code: 15205	X			
Building: 6431 Street: Longhorn Drive Location: Irving Postal Code: 75063	X			
Building: Cyrus One Street: West Frankford Road Location: Carrollton, Texas Postal Code: 75007	X			
<b>Atos IT Solutions and Services, Inc.</b>				
Building: 4705 Street: Duke Drive Location: Mason Postal Code: 45040	X			
Building: 5000 Street: South Bowen Road Location: Arlington Postal Code: 76017	X			
<b>SAM</b>				
<b>Argentina</b>				
<b>Atos Argentina S.A.</b>				

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: 4785 Street: Route 8 - Km 18, Street 122 Location: San Martin (Pcia. Buenos Aires) Postal Code: B1653JUK	X			
Building: Distrito Tecnologico Street: Liniers 2250 Location: Ciudad de Buenos Aires Postal Code: C1241ABV	X	X		X
<b>Brazil</b>				
<b>Atos Brasil Ltda.</b>				
Building: 111 Street: Rua Werner Siemens Location: Lapa, São Paulo Postal Code: 05069-900	X	X		X
Building: 1595 Street: Avenida Tiradentes Location: Londrina - Paraná Postal Code: 86070-545	X	X		X
Building: 3641 Street: Alameda Araguaia Location: Tamboré, Barueri Postal Code: 06455-000	X			
<b>Atos Serviços de Tecnologia da Informação do Brasil Ltda.</b>				
Building: 111 Street: Rua Werner Siemens Location: Lapa, São Paulo Postal Code: 05069-900	X	X		X
Building: 1595 Street: Avenida Tiradentes Location: Londrina - Paraná Postal Code: 86070-545	X	X		X
Building: 3641 Street: Alameda Araguaia Location: Tamboré, Barueri Postal Code: 06455-000	X			
<b>Atos Soluções e Serviços de Tecnologia da Informação Ltda.</b>				
Building: 111 Street: Rua Werner Siemens Location: Lapa, São Paulo Postal Code: 05069-900	X	X		X
<b>UK&amp;I</b>				
<b>Ireland</b>				
<b>Atos IT Solutions and Services Ltd.</b>				
Building: Dundrum Towncentre, Level 5, Block 4 Street: Sandyford Road Location: Dublin Postal Code: 16	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
<b>United Kingdom</b>				
<b>Atos IT Services UK Limited</b>				
Building: Street: Mythop Road, Martin Mere Location: Blackpool Postal Code: FY3 9YP	X			
Building: 1 Trinity Court Street: Broadlands Location: Wolverhampton Postal Code: WV10 6UH	X			
Building: 3300 Street: Solihull Parkway Location: Birmingham Postal Code: B37 7YQ	X			
Building: 4 Triton Square, Regents Place Street: Triton Square Location: London Postal Code: WC1V 6EA	X			
Building: Atos Building, 1 Beeston Business Park Street: Technology Drive Location: Beeston, Nottinghamshire Postal Code: NG9 1LA	X			
Building: Atos Street: Appleton Parkway Location: Livingston Postal Code: EH54 7EZ	X			
Building: Atos, Beta Building, Axis 4, 5 Street: Woodlands Location: Bradley Stoke, Bristol Postal Code: BS32 4JT	X			
Building: Blenheim Industrial Estate Street: Bennerley Road Location: Bulwell, Nottingham Postal Code: NG6 8UY	X			
Building: Charlton Place Street: Spring Lane Location: Andover Postal Code: SP10 1DL	X			
Building: Crofton Centre Street: Groveley Lane Location: Longbridge Postal Code: B31 4PT	X			
Building: Daresbury Court Street: 1 Evenwood Close Location: Daresbury, Runcorn Postal Code: WA7 1SH	X			

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	Division(s) / Management unit(s) in scope:			
	IDM	B&PS	BDS	Other
Building: Leeds City Office Park, Building No 3, Street: Meadow Lane, Location: West Yorkshire, Leeds Postal Code: LS11 5BD	X			
Building: Rail House Street: Gresty Rd Location: Crewe Postal Code: CW2 6EA	X			
Building: Seabraes Street: 18 Greenmarket Location: Dundee Postal Code: DD1 4QB	X			
Building: St James Business Park, Pavilion 1 & 2 Street: 83 Linwood Road Location: Paisley, Linwood Postal Code: PA3 3BB	X			
Building: The Plaza, 100 Street: Old Hall Street Location: Liverpool, Merseyside Postal Code: L3 9QJ	X			
Building: Wearside House Street: Freemans Reach, Riverside Place Location: Durham Postal Code: DH1 1SL	X			
Building: Westlakes Science Park, Princess Royal Building Street: Moor Row Location: Whitehaven, Cumbria Postal Code: CA24 3JZ	X			
Building: Winnersh Business Park 1020 Street: Eskdale Road Location: Wokingham, Berkshire Postal Code: RG41 5TS	X			
Building: Wycliffe House Street: Green Lane Location: Durham Postal Code: DH1 3UW	X			

The Information Technology Service Management System mentioned in the above scope is restricted as defined in "Atos Management System Manual (ASM-BIP-0001)" version 6.5, dated September 20, 2018.

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