

**Certificate number: 2013-005**

Certified by EY CertifyPoint since: May 31, 2013

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015, the Information Technology Service Management System as defined and implemented by

**Atos SE\***

located in River Ouest 80, Quai Voltaire, 95877 Bezons, Paris, France is compliant with the requirements as stated in the standard:

**ISO/IEC 20000-1:2011**

Issue date of certificate: December 11, 2017

Re-issue date of certificate: January 23, 2020

Expiration date of certificate: December 11, 2020

Last certification cycle expiration date: September 11, 2017

EY CertifyPoint will, according to the certification agreement dated February 12, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate.*



J. Sehgal | Director, EY CertifyPoint

# Atos SE

## Scope for certificate 2013-005

The scope of this ISO/IEC 20000-1:2011 certification is as follows:

IT Service Management processes that support the provisioning of:

Infrastructure and Data Management

Business and Platforms Solutions

Big Data and Security Divisions

Support functions of Atos SE

The Information Technology Service Management System is centrally managed out of Bezons, France. The scope mentioned above applies to the following locations:

GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
<b>APAC</b>								
<b>China</b>								
Atos Information Technology (China) Co. Ltd								
Building: Siemens Compound, Building B NO.7 Street: Zhonghuan Nanlu Location: Wangjing, Beijing Postal Code: WA 100102		X						
<b>Hong Kong</b>								
Atos Information Technology HK Limited								
Building: 8th Floor, Octa Tower, 8 Street: Lam Chak Street Location: Kowloon Bay, Hong Kong Postal Code:	X							
<b>India</b>								
Atos India Pvt. Ltd.								
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048		X						

This scope is only valid in connection with certificate 2013-005.

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## Scope for certificate 2013-005

GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: Unit No. 1001, 10th floor , Tower B 247 Park Street: Lal Bahadur Shastri Marg Location: Vikhroli (West), Mumbai Postal Code: 400083		X						
<b>Malaysia</b> Atos Services (M) Sdn. Bhd.								
Building: G01, Ground Floor, 2310 Century Square Street: Jalan Usahawan Location: Cyberjaya, Selangor Darul Ehsan Postal Code: 63000	X	X						
<b>Philippines</b> Atos Information Technology Inc.								
Building: 5 F 1880 Bldg., Eastwood City Cyberpark Street: Eastwood Ave. Location: Libis, Quezon City Postal Code: 1110	X							
<b>Singapore</b> Atos Information Technology (Singapore) Pte Ltd								
Building: Block 988, #08-01 Street: Toa Payoh North Location: Singapore Postal Code: 319002	X							
<b>Thailand</b> Atos IT Solutions and Services Ltd.								
Building: Charn Issara Tower II, 36th Floor Street: 2922/339 New Petchburi Road Location: Bangkapi, Huaykwang, Bangkok Postal Code: 10310	X	X						
<b>BTN</b> <b>Belgium</b> Atos Belgium N.V. / S.A.								
Building: 132 Street: Demeurslaan Location: Huizingen Postal Code: 1654	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 5 Street: Da Vincilaan Location: Zaventem Postal Code: 1935	X							
<b>Finland</b>								
Atos IT Solutions and Services Oy								
Building: 6 Street: Kalkkipellontie Location: Espoo Postal Code: 02650	X							X
<b>Netherlands</b>								
Atos Nederland BV								
Building: 11 Street: De Maas Location: Best Postal Code: 5684 PL	X							
Building: 25G Street: Dillenburgstraat Location: Eindhoven Postal Code: 5652 AM	X							
Building: 30 Street: Burgemeester Rijnderslaan Location: Amstelveen Postal Code: 1185 MC	X							X
Building: 3000 Street: Flight Forum Location: Eindhoven Postal Code: 5657 EW	X							X
Building: 4 Street: Bloemmolen Location: Boxtel Postal Code: 5281 PH	X							
Building: 5 Street: Eemsgolaan Location: Groningen Postal Code: 9727 DW	X							X
<b>Poland</b>								
Atos Polska S.A.								
Building: 11 Street: Żupnicza Location: Warszawa Postal Code: 03-821	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 16 Street: Królewska Location: Warszawa Postal Code: 00-103	X							X
<b>Russia</b>								
Atos IT Solutions and Services LLC								
Building: 18, Bld. 5 Street: Prospekt Andropova Location: Moscow Postal Code: 115432	X	X						X
Building: 65 Street: Prospekt Truda Location: Voronezh Postal Code: 394026	X	X						X
<b>CEE</b>								
<b>Austria</b>								
addIT Dienstleistungen GmbH & Co KG								
Building: B09 Street: Lakeside Location: Klagenfurt am Wörthersee Postal Code: 9020	X	X						X
Atos IT Solutions and Services GmbH								
Building: 1 Street: Werner von Siemens Strasse Location: Neutal Postal Code: 7343	X							X
Building: 92 Street: Siemensstraße Location: Wien Postal Code: 1210	X	X						X
TSG EDV-Terminal-Service Ges.m.b.H								
Building: 1 Street: Modecenterstraße Location: Wien Postal Code: 1030	X							
unit-IT Dienstleistungs GmbH & Co KG								
Building: 15 Street: Kornstraße Location: Leonding Postal Code: 4060	X							X

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 61 Street: Lamprechtshausenerstraße Location: Ranshofen Postal Code: 5282	X							
<b>Croatia</b>								
Atos IT Solutions and Services d.o.o.								
Building: 69 Street: Heinzlova Location: Zagreb Postal Code: 10 000	X							
<b>Czech Republic</b>								
Atos IT Solutions and Services, s.r.o.								
Building: 1699/5 Street: Doudlebská Location: Praha 4 Postal Code: 140 00	X	X						X
<b>Italy</b>								
Atos Italia S.p.A.								
Building: 21 - Palazzo Blue Building Street: Via Caldera Location: Milano Postal Code: 20153	X							
Building: 34 Street: Via Grezar Location: Roma Postal Code: 00142	X							
<b>Serbia</b>								
Atos IT Solutions and Services d.o.o. Beograd								
Building: 31 Street: Danila Lekica Spanca Location: Beograd Postal Code: 11070	X	X						X
<b>Slovakia</b>								
Atos IT Solutions and Services, s.r.o.								
Building: 19 Street: Pribinova Location: Bratislava Postal Code: 811 09	X	X						X
<b>Switzerland</b>								
Atos AG								

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 28 Street: Freilagerstrasse Location: Zürich Postal Code: 8047	X	X			X			
<b>France</b>								
<b>France</b>								
Atos Infogérance								
Building: 80 Street: Quai Voltaire Location: Bezons Cedex Postal Code: 95877	X							
<b>Bull SAS</b>								
Building: 80 Street: Quai Voltaire Location: Bezons Cedex Postal Code: 95877	X							
<b>GDC</b>								
<b>Bulgaria</b>								
Atos IT Solutions and Services EOOD								
Building: 1B, floor 5 Street: Mladost 4, Business Park Sofia Location: Sofia Postal Code: 1766	X							X
<b>India</b>								
Atos Global IT Solutions and Services Private Limited								
Building: 4th Floor, Wing B, SDB 3, H-7 & H-8, SIPCOT IT Park in Syntel International Private Limited Special Economic Zone Street: Location: Navalur, Kancheepuram District, Chennai Postal Code: 603103			X					
Building: 7th , 8th & 9th floor, Building No. 3, Gigaplex Estate Private limited Plot No. IT 5 Street: Airoli Knowledge park, TTC Industrial Area Location: Thane, Maharastra Postal Code: 400708	X	X						

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048	X	X						
Building: Sears Tower Street: Gotri Sevasi Main Road Location: Sevasi, Vadodara, Gujarat Postal Code: 391101	X							
Building: Talawade Software Technology Park, MIDC, Syntel International Pvt Limited SEZ Street: Dehu Alandi Road Location: Talawade, Pune Postal Code: 411062	X	X						
Atos IT Services Private Limited								
Building: 5th Floor, Wing A and Wing B, SDB 3, H-7 & H-8, SIPCOT IT Park in Syntel International Private Limited Special Economic Zone Street: Location: Navalur, Kancheepuram District, Chennai Postal Code: 603103	X							
Building: Campus B & D, RMZ Centennial, #8B Street: Kundanahalli Main Road Location: Whitefield, Bengaluru, Karnataka Postal Code: 560048	X							
<b>Poland</b>								
Atos Poland Global Services Sp. z o. o.								
Building: 1 Street: Kraszewskiego Location: Bydgoszcz Postal Code: 85-240	X				X			X

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 16 Street: Królewska Location: Warszawa Postal Code: 00-103	X	X						X
Building: 4, 10 Street: Wołowska Location: Wrocław Postal Code: 51-116		X						
<b>Romania</b>								
Atos IT Solutions and Services S.R.L.								
Building: 1, Brasov Business Park Street: Str. Ionescu Crum Location: Brasov Postal Code: 500446	X							X
Building: 116A Street: Str. Mures Location: Timisoara Postal Code: 300763	X							X
Building: 169A, Building A, 2nd Floor Street: Calea Floreasca Location: Bucharest Postal Code: 014459	X							X
Building: UBC 1 Street: Piata Consiliul Europei Nr. 2 Location: Timisoara Postal Code: 300088	X							X
<b>Spain</b>								
Atos Global Delivery Center S.L.								
Building: 24B, Planta 1 Street: Calle Subida al Mayorazgo Location: Santa Cruz de Tenerife Postal Code: 38110	X							
<b>Germany</b>								
<b>Germany</b>								
Atos Information Technology GmbH								
House No.: 1 Street: Am Seestern Location: Düsseldorf Postal Code: 40547	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
House No.: 1 Street: Werner-von-Siemens-Platz Location: Laatzen Postal Code: 30880	X							
House No.: 10 Street: Franz-Geuer-Str. Location: Köln Postal Code: 50823	X	X						
House No.: 11 Street: Hamburger Straße Location: Hamburg Postal Code: 22083	X							
House No.: 121 Street: Würzburger Str. Location: Fürth Postal Code: 90766	X							
House No.: 14 Street: The Squire Am Flughafen Location: Frankfurt am Main Postal Code: 60549	X	X						
House No.: 16 Street: Am Studio Location: Berlin Postal Code: 12489	X	X						
House No.: 3 Street: Luxemburger Str. Location: Essen Postal Code: 45131	X	X						
House No.: 6 Street: Otto-Hahn-Ring Location: München Postal Code: 81739	X	X						
House No.: 9 Street: Ahornallee Location: Paderborn Postal Code: 33106	X	X						
Atos Systems Business Services GmbH								
House No.: 1 Street: Am Seestern Location: Düsseldorf Postal Code: 40547	X	X						
<b>Iberia</b>								
<b>Spain</b>								
Atos Consulting Canarias S.A.								

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 24B, Planta 1 Street: Calle Subida al Mayorazgo Location: Santa Cruz de Tenerife Postal Code: 38110	X							X
Atos IT Solutions and Services Iberia S.L.								
Building: 16 Street: Calle de Albasanz Location: Madrid Postal Code: 28037	X							X
Building: 2 Street: Paseo Doce Estrellas Location: Madrid Postal Code: 28042	X							X
Building: 25 Street: Calle de Albarracín Location: Madrid Postal Code: 28037	X							X
Building: 291- 307 Street: Pere IV Location: Barcelona Postal Code: 08020	X							X
Building: 5 Street: Av. Ronda de Europa Location: Tres Cantos, Madrid Postal Code: 28760	X							X
Building: 5 Street: Carrer Luis Muntadas Location: Cornellà de Llobregat, Barcelona Postal Code: 08940	X							
Atos Spain S.A.								
Building: 16 Street: Calle de Albasanz Location: Madrid Postal Code: 28037	X							X
Building: 2 Street: Paseo Doce Estrellas Location: Madrid Postal Code: 28042	X							X
Building: 25 Street: Calle de Albarracín Location: Madrid Postal Code: 28037	X							X

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 291- 307 Street: Pere IV Location: Barcelona Postal Code: 08020	X							X
Building: 5 Street: Av. Ronda de Europa Location: Tres Cantos, Madrid Postal Code: 28760	X							X
Building: 5 Street: Carrer Luis Muntadas Location: Cornellà de Llobregat, Barcelona Postal Code: 08940	X							
Unify Communications S.A.								
Building: 2 Street: Paseo Doce Estrellas Location: Madrid Postal Code: 28042	X							
<b>MEA</b>								
<b>Turkey</b>								
Atos Bilişim ve Danışmanlık A.Ş.								
Building: 111 Street: Yakacik caddesi Location: Esentepe mahalles, Kartal, İstanbul Postal Code: 34870	X							
Building: Bussiness Istanbul, B Blok, Kat Street: Yumurtacı Abdibey Cad. Dikyol Sok. Location: NO:2/A Merdivenköy Mah, Göztepe, İstanbul Postal Code: 34732	X	X						
Atos Müşteri Hizmetleri San. ve Tic. A.Ş.								
Building: Bussiness Istanbul, B Blok, Kat Street: Yumurtacı Abdibey Cad. Dikyol Sok. Location: NO:2/A Merdivenköy Mah, Göztepe, İstanbul Postal Code: 34732	X							
<b>United Arab Emirates</b>								
Atos Origin FZ LLC								

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: The One Tower, 31st Floor Street: Sheikh Zayed Road Location: Barsha Heights (Tecom), Dubai Postal Code: 500437	X							
<b>NAO</b>								
<b>Canada</b>								
Atos Inc.								
Building: 5770, Suite 850 Street: Hurontario Location: Mississauga Postal Code: L5R 3G5	X							
<b>Mexico</b>								
Atos Global Delivery Center Mexico S. de R.L. de C.V.								
Building: 40, Floor 3 Street: Sevilla Location: Col. Juárez, Del. Cuauhtémoc, Ciudad de México, D.F. Postal Code: 06600	X							
Building: Privada 770 Street: del Encino Location: San Nicolás de los Garza, N.L. Postal Code: 66410	X							
<b>USA</b>								
Atos IT Solutions and Services								
Building: 10309 Street: Wilson Blvd Location: Blythewood Postal Code: 29016	X							
Building: 1400 Street: Crossbeam Drive Location: Charlotte Postal Code: 28217	X							
Building: 2828, B1, B2, B3 & B6 Street: North Haskell Ave. Location: Dallas Postal Code: 75204	X							
Building: 4851 Street: Regent Boulevard Location: Irving Postal Code: 75063	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 4920 Street: Campbell Run Road Location: Pittsburgh Postal Code: 15205	X							
Atos IT Solutions and Services, Inc.								
Building: 4705 Street: Duke Drive Location: Mason Postal Code: 45040	X							
Building: 5000 Street: South Bowen Road Location: Arlington Postal Code: 76017	X							
<b>SAM</b>								
<b>Argentina</b>								
Atos Argentina S.A.								
Building: 4785 Street: Route 8 - Km 18, Street 122 Location: San Martin (Pcia. Buenos Aires) Postal Code: B1653JUK	X							
Building: Distrito Tecnológico Street: Liniers 2250 Location: Ciudad de Buenos Aires Postal Code: C1241ABV	X							
<b>Brazil</b>								
Atos Brasil Ltda.								
Building: 111 Street: Rua Werner Siemens Location: Lapa, São Paulo Postal Code: 05069-900	X							
Building: 1595 Street: Avenida Tiradentes Location: Londrina - Paraná Postal Code: 86070-545	X							
Atos Serviços de Tecnologia da Informação do Brasil Ltda.								
Building: 111 Street: Rua Werner Siemens Location: Lapa, São Paulo Postal Code: 05069-900	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: 1595 Street: Avenida Tiradentes Location: Londrina - Paraná Postal Code: 86070-545	X							
<b>UK&amp;I</b>								
<b>Ireland</b>								
Atos IT Solutions and Services Ltd.								
Building: Dundrum Towncentre, Level 5, Block 4 Street: Sandyford Road Location: Dublin Postal Code: 16	X							
<b>United Kingdom</b>								
Atos IT Services UK Limited								
Building: Street: Mythop Road, Martin Mere Location: Blackpool Postal Code: FY3 9YP	X							
Building: 1 Trinity Court Street: Broadlands Location: Wolverhampton Postal Code: WV10 6UH	X							
Building: 3300 Street: Solihull Parkway Location: Birmingham Postal Code: B37 7YQ	X							
Building: Atos Building, 1 Beeston Business Park Street: Technology Drive Location: Beeston, Nottinghamshire Postal Code: NG9 1LA	X							
Building: Atos Street: Appleton Parkway Location: Livingston Postal Code: EH54 7EZ	X							
Building: Atos, Beta Building, Axis 4, 5 Street: Woodlands Location: Bradley Stoke, Bristol Postal Code: BS32 4JT	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: Blenheim Industrial Estate Street: Bennerley Road Location: Bulwell, Nottingham Postal Code: NG6 8UY	X							
Building: Charlton Place Street: Spring Lane Location: Andover Postal Code: SP10 1DL	X							
Building: Coffen Centre Street: Groveley Lane Location: Longbridge Postal Code: B31 4PT	X							
Building: Daresbury Court Street: 1 Evenwood Close Location: Daresbury, Runcorn Postal Code: WA7 1SH	X							
Building: Leeds City Office Park, Building No 3, Street: Meadow Lane, Location: West Yorkshire, Leeds Postal Code: LS11 5BD	X							
Building: MidCity Place Street: 71 High Holborn Location: London Postal Code: WC1V 6EA	X							
Building: Rail House Street: Gresty Rd Location: Crewe Postal Code: CW2 6EA	X							
Building: Seabraes Street: 18 Greenmarket Location: Dundee Postal Code: DD1 4QB	X							
Building: St James Business Park, Pavilion 1 & 2 Street: 83 Linwood Road Location: Paisley, Linwood Postal Code: PA3 3BB	X							
Building: The Plaza, 100 Street: Old Hall Street Location: Liverpool, Merseyside Postal Code: L3 9QJ	X							

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GBU / Country / Legal Entity / Address	Division(s) in scope:							
	IDM	B&PS	B&PS-BS	WL	BDS	B&PS-WG	UCC	Functions
Building: Wearside House Street: Freemans Reach, Riverside Place Location: Durham Postal Code: DH1 1SL	X							
Building: Westlakes Science Park, Princess Royal Building Street: Moor Row Location: Whitehaven, Cumbria Postal Code: CA24 3JZ	X							
Building: Winnersh Business Park 1020 Street: Eskdale Road Location: Wokingham, Berkshire Postal Code: RG41 5TS	X							
Building: Wycliffe House Street: Green Lane Location: Durham Postal Code: DH1 3UW	X							

The Information Technology Service Management System mentioned in the above scope is restricted as defined in "Atos Management System Manual (ASM-BIP-0001)" version 6.8, dated November 21, 2019.

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